

Frequently Asked Questions – ViVA Restaurants



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About the Menu

Q. *Does ViVA offer any allergy-restrictive meal options? (ie. Gluten Free, Vegan, Vegetarian)*

A. ViVA Restaurants are not gluten free restaurants however we are able to accommodate vegetarian & vegan needs as well as gluten free needs. It is to be noted however that because our restaurants are not gluten free, there is the chance of cross contamination. Please mention your requests to your server or manager and we will accommodate to the best of our ability.

Q. *What are ViVA's specialty items?*

A. The "Lump Crab au Gratin" appetizer is loved by all who try it as a starter. Follow that with our "Miso Glazed Chilean Sea Bass" or "Sweet Potato Salmon" and you're dining experience couldn't get any better...until you try one of our desserts!

Q. *Does ViVA source any produce locally?*

A. We purchase a portion of our meats from the Reading area and also purchase much produce from New Jersey.

Q. *Who designs the "Chef's Weekly Specials"?*

A. Our Executive Chef, Richard Bender, conceptualizes all Weekly Chef's Specials, presents them to our owner & management team for a tasting, and the decision is made.

Q. *How many items on the ViVA menu are made from scratch?*

A. 90% of the menu is created from scratch in house including all of our ViVA desserts.

Q. *How many kitchen staff members are involved with running the ViVA business?*

A. The ViVA Restaurants & Catering kitchen staff members total 38.

About ViVA Restaurants

Q. *Is the ViVA Castle Pub in the Reading Country Club open to the public?*

A. Yes. The Reading Country Club is open to the public. Everyone is welcome at ViVA Castle Pub.

Frequently Asked Questions – ViVA Restaurants

Q. *How many guests can be accommodated at the ViVA Castle Pub & ViVA Bistro & Lounge?*

A. The ViVA Castle Pub offers 285 seats with an additional 30 at the expanded bar and the Bistro & Lounge offers 407 seats.

Q. *Are there any differences between menus at both locations?*

A. The menus at both of our locations are identical however the bar selections are different. The ViVA Castle Pub offers a wider selection of craft beers.

Q. *What is ViVA's specialty in terms of customer service?*

A. ViVA always wants to ensure that all guests leave "raving fans" of their experience. The ViVA service staff are thoroughly trained to understand each step in the process to ensure this experience for all guests.

Q. *What sets ViVA apart from all other restaurants?*

A. ViVA offers a casual atmosphere with a wide variety of menu choices that are fresh, high quality & at an amazing value to the guest.

Q. *Can I make a reservation?*

A. Yes, we always recommend making a reservation at both of our restaurants. We also accept call-ahead seating at both locations as well. For reservations over 25 guests it is recommended that guests call our catering division to reserve a private event space.

Q. *Which area of the Pub holds the most guests?*

A. The new Four-Seasons room will offer the most space for our guests with 130 seats available.

Q. *Do you offer the Four-Seasons room or Knight's Room for private functions?*

A. We currently do not offer the Four-Seasons room for private events but we do offer the Knight's Room for private events Sunday-Thursday for both lunch and dinner. The 2nd story of the Reading Country Club accommodates private events at all times and we recommend booking with our special events manager.

Q. *Do you plan on hosting any sporting events in the Pub?*

A. Of course! ViVA redesigned the interior of the Pub to include an expanded bar that seats 30 with surrounding high and low tables. The Pub will be the perfect setting for sporting events with the addition of six new 70" high definition televisions. In addition, there is a semi-private space that is ideal for small parties.

Q. *Do you offer specials at any time during the week at the Pub?*

A. Every week our Executive Chef designs new specials from tapas to desserts. We also offer happy hour daily from 5:30-7:30pm with a weekly drink special.

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